

## Waiter

### Great Northern Hotel - London

Located in the heart of the vibrant King's Cross area, the Great Northern Hotel offers a stylish and welcoming escape, making it the perfect spot to rest, relax, and experience the best of London and beyond.

Our restaurants and bars are in tune with the dynamic energy of our location. From vibrant mornings where guests enjoy a coffee or light meal, to evenings offering cocktails, fine dining, and an unforgettable night out, we create exceptional experiences throughout the day.

We're looking for a passionate and experienced Waiter/Waitress to join our dynamic team!

If you're a dedicated professional with excellent leadership skills and a passion for delivering exceptional service, we'd love to meet you. Take the next step in your career with the Great Northern Hotel and enjoy working in a collaborative, high-energy environment!

### What's in it for you

Industry leading competitive salary, career investment and plenty of perks ...

- £500 joining bonus!
- Competitive remuneration package
- Free meals while on shift
- Uniform and dry cleaning provided
- 28 days holiday (including bank holidays)
- Birthday paid day off
- Season ticket loan after 6 months
- "Refer a Friend" program
- Employee Recognition Programs

- Training on the job
- Basic/Statutory Pension Scheme with The People Pension
- Employee Assistance Program specializing in Hospitality workers
- 30% discount on food & beverages
- Regular team building activities and outings
- Monthly staff afternoon tea

**Main Responsibilities:**

- Greet and assist guests with a friendly and professional manner
- Take and process customer orders accurately and efficiently
- Serve food and beverages to guests promptly and in line with service standards
- Ensure guests' needs are met and provide recommendations on food and drink options
- Work closely with kitchen and bar teams to ensure smooth service operations
- Maintain cleanliness and organization of your work area, including tables and equipment
- Handle customer payments and process bills accurately
- Ensure that health and safety standards are adhered to at all times

**Skills**

- Excellent communication and interpersonal skills
- Strong attention to detail and passion for providing exceptional customer service
- Ability to work efficiently in a fast-paced environment
- A positive and proactive approach to tasks and problem-solving

- Previous experience in a similar hospitality role is desirable
- Team player with a strong work ethic and reliability
- Ability to multitask and manage time effectively

**Eligibility:**

In line with the Asylum and Immigration Act 1996, we require all applicants to have the eligibility to live and work in the United Kingdom. Documentation will be required at the interview stage.